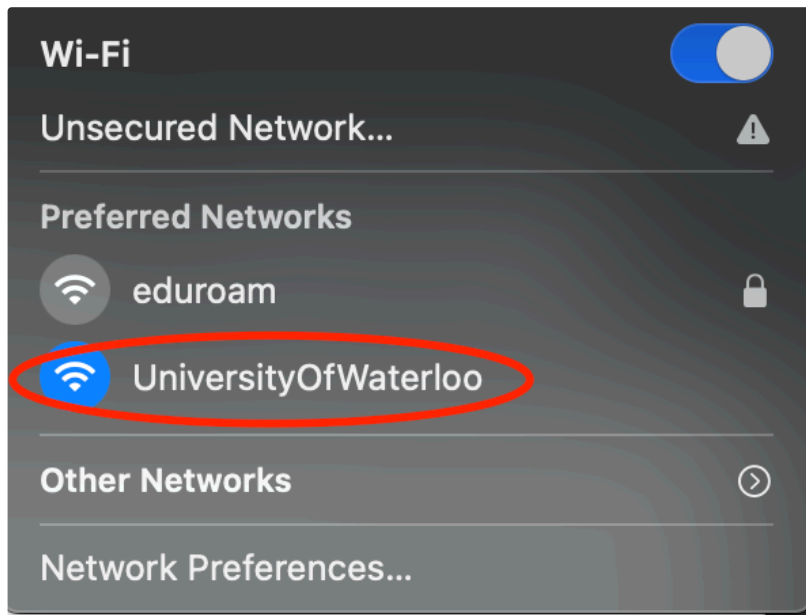# UniversityOfWaterloo - Captive Portal (Guest Wi-Fi)

Guests at the University can register for a Wi-Fi account on the UniversityOfWaterloo wireless network. Upon connecting to the network, clients will be forwarded to a captive portal page where they can set up an account and acknowledge the guideline on the use of computing and network resources (🛡 Guidelines on use of Waterloo computing and network resources | Information Systems & Technology). Accounts are valid for 16 days before requiring re-registration.
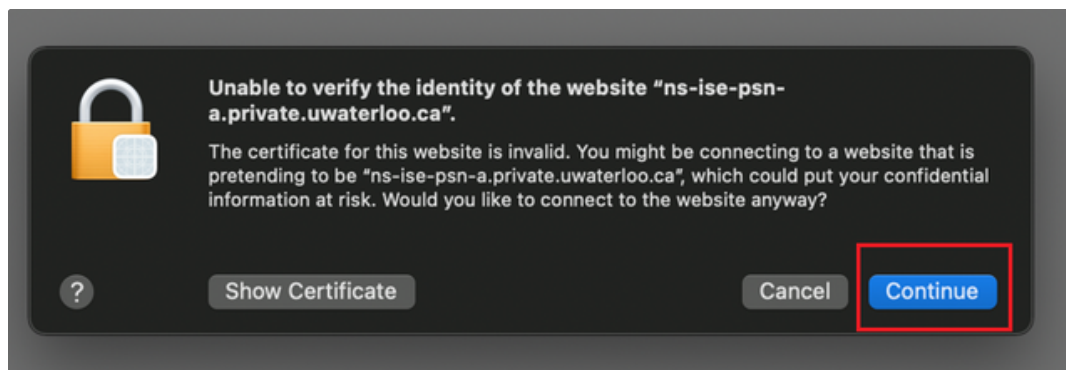
Also in this article Captive Portal Guest self-registration

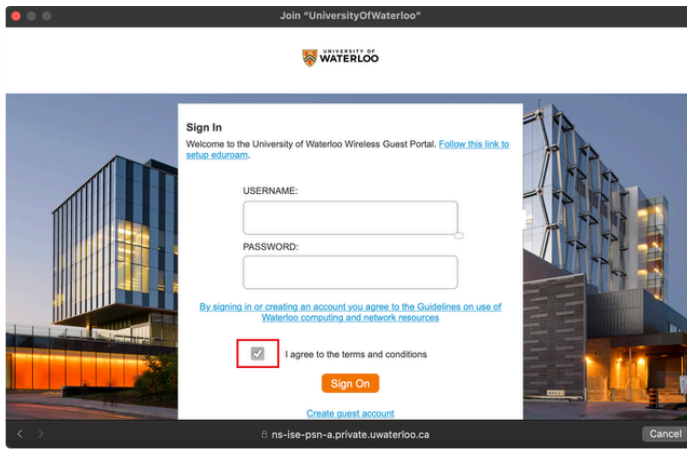## These instructions apply to desktop and mobile devices.

1. Go to your Wi-fi settings. Available networks will pop up.
2. Click on **UniversityOfWaterloo**.

If this is the first time you are connecting to the captive portal, you will get the following prompt, click **Continue** to trust the certificate.

3. Enter your previously generated guest username and password. Check the box to agree to the terms and conditions. Click on **Sign On**. If the authentication is correct, you will be signed in right away. (If you don't have guest credentials, follow the instructions below for Captive Portal - guest self-registration.)

Captive Portal – guest self-registration

1. If you don't have a UWaterloo username, you can self-register for an account for a temporary internet connection. Click on **Or register for guest access**.

2. Enter the information on the screen that is presented. Click on **Register.**

3. Once the information processes, you will be taken to the next page where you are presented with the sign-in credentials generated for you to use in future uses or other devices.

4. **Check on the box** to agree to the terms and conditions. Then click **Sign On**, to be connected to the University's network.

5. You will receive an email in your inbox with the following credentials:

Your Guest Account Credentials Inbox ×

wifi-noreply@uwaterloo.ca
to me ▾

Hello ˙ ⎼ ˙ ,
"Your guest account details:"
"Username: "
"Password ▆▆
"First Name . ⎯ ▆"
"Last Name ▆▆"
"Phone number "
"Valid From 2021-04-19 08:41:29"
"Valid To 2021-05-05 08:41:29"
"Person being visited "
"Reason for visit

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